TARGETS FROM THE COMMUNITY SAFETY PLAN 2014-2017

*Revised April 2016

| | No | Performance Measure | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | RAG |
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| | 1.1 | Monitor repeat callers to the Police, MAASBT and RSLs. Monitor all repeat callers to identify those who may be vulnerable. Provide support to them via the ASB Victim/Witness Support Officer. | SBC - 8 REPEATS COMPARED TO 28 LAST YEAR POLICE - 13 REPEAT CALLERS COMPARED TO 39 LAST YEAR. | SBC - 9 repeats, compared to 33 last year. Police - 6 repeats compared to 9 last year. | SBC - 9 repeat callers compared to 27 last year, however due to a change in recording practices police data could not be collated. | | |
| TARGETS | 1.2 | Maintain a 90% level in client satisfaction in relation to ASB Baseline: Utilise customer satisfaction surveys and annual view point survey. | Overall customer satisfaction for Q1 was 85%. This is 5% below the standard set for this outcome. | | No customer satisfaction reports produced due to staffing capacity issues within the Community & ASB Team. | | |
| ANTI-SOCIAL BEHAVIOUR | 1.3 | Reduce Anti-Social Behaviour in the borough Achieve a reduction in the number of Police recorded ASB incidents Baseline: 13,425 incidents - 3 yr average (2012-2014) 2014/15 12, 469 incidents - ACHIEVED 2015/16 12,043 incidents - ACHIEVED | 3189 incidents compared to 3109 last year. Increase of 80 incidents (+2.6%). | 3560 incidents compared to 3387 last year. This gives year to date total of 6749 incidents, a rise of 253 (+3.9%). | 3283 incidents compared to 2954 last year; an increase of 329 incidents. This gives a year to date total of 10,023 incidents compared to 9,450 last year; an increase of 573 incidents equating to 6.1%. | | |
| | 1.4 | Monitor the number of service requests to the MAASBT Quarterly service request data. | 1233 requests compared to 1203 last year Increase of 30 | 1564 service requests compared to 1319 last year Increase of 245 requests on same time last year. | 1,035 service requests this quarter which is identical to same time last year. 3,832 service requests YTD compared to 3,557 last year; an increase of 275 requests equating to 7.7%. | | |

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| VIOLENT CRIME AND ROBBERY | 2.1 | Reduce offences of violence with injury Year1 2014/15 Baseline of 1108 offences Not achieved – 1,146 offences 2015/16- Baseline of 1,146 offence Not achieved – 1440 offences 2016/17 Baseline 1,440 offences | 397 crimes compared to 326 last year Increase of 71 crimes (+21.8%) | 464 crimes compared to 347 last year Increase of 117 crimes (+33.7%) This gives year to date rise of 188 crimes (+27.9%) | 1,232 crimes YTD compared to 1,028 last year; an increase of 204 crimes YTD, equating to 19.8%. | | |
| | 2.2 | Reduce offences of violence without injury 2014/15 Baseline of 722 offences Not achieved - 1,068 offences 2015/16 Baseline of 1,068 offences Not achieved- 1,628 offence 2016/17 Baseline of 1,628 offences | 514 crimes compared to 336 last year Increase of 178 crimes (+53%) | 545 crimes compared to 364 last year Increase of 181 crimes (49.7%) This gives year to date rise of 359 crimes (+51.3%) | 1,666 crimes YTD compared to 1,139 last year; an increase of 527 crimes YTD, equating to 46.3%. | | |
| | 2.3 | Reduce offences of Personal Robbery. 2014/15 Baseline of 60 offences Not achieved - 67 offences 2015/16 - Baseline of 67 offences. Not achieved - 101 crimes 2016/17 Baseline of 101 crimes | 14 crimes compared to 17 last year Reduction of 3 crimes (-5.9%) | 26 crimes compared to 22 last year - Increase of 4 crimes (+18.2%) This gives year to date total of 40 crimes, a rise of one offence (+2.6%) | 68 crimes YTD compared to 71 last year; a reduction of 3 crimes YTD, equating to -4.2% | | |

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| DRUG RELATED OFFENDING | 3.1 | *Identify individuals who test positive for drugs or who are identified as prolific drug users and deemed suitable for a Drug Rehabilitation requirement (DRR) Baseline: The number of DRR commencements and completions on a quarterly basis. | Year end and Q1 data not yet available. The retirement of key personnel from the CRC and probation service has temporarily impacted on arrangements. | In Q1 and Q2 2016/17 there has been no DRR completions. The number of commencements has not been reported. | In Q3 2016/17 there has been no DRR completions. The number of commencements has not been reported. The latest information shows that the CRC has 39 active DRRs and NPS have 5. (Jan 2017) | | |
| | 3.2 | Reduce drug related repeat offending amongst the most prolific offenders. Identify a cohort of PPOs. Monitor their offending 12 mths prior, during and after being on a DRR and those subjected to other non-drug related orders and interventions Baseline: To be confirmed | Year end and Q1 data not yet available. The retirement of key personnel from the CRC and probation service has temporarily impacted on arrangements. | Year end, Q1 and Q2 data not yet available. The retirement of key personnel from the CRC and probation service has temporarily impacted on arrangements. | Changes to the PPO selection methodology and the retirement of key personnel from the CRC have made this indicator impossible to report on as planned. Public Health are working with the CRC and the IOM hub to work on new methods of managing and reporting on drug related repeat offending. | | |

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| | 3.3 | leave treatment successfully both opiate and non-opiate Baseline: % for the entire treatment programme % of criminal justice clients In Q4 of 2014-15 year 4.5% of opiate client successfully complet treatment compared baseline of 5.1% 43% on non-opiate clients completed against a baseline of 29.9% 2.3% of opiate using criminal justice clien successfully complet treatment compared baseline of 2.0%. For non-opiate crimin justice clients 37.5% completed compared a baseline of 40.0% Q1 data will be available on 10th August. Performanc up to May 2016 suggests opiate exi | reported at last meeting. In Q4 of 2014-15 year. 4.5% of opiate clients successfully completed treatment compared to a | Q2 Data In Q2 of 2016-17 year. 5.1% of opiate clients successfully completed treatment compared to a baseline of 4.6% | Q3 Data In Q3 of 2016-17 year. 5.7% of opiate clients successfully completed treatment compared to a baseline of 4.6% 37.5% on non-opiate clients completed against a baseline of 41.9% | | |
| | | | 43% on non-opiate clients completed against a baseline of | 45.8% on non-opiate clients completed against a baseline of 41.9% | 3.1% of opiate using criminal justice clients successfully completed treatment compared to a baseline of 2.3%. | | |
| | | | 2.3% of opiate using criminal justice clients successfully completed treatment compared to a baseline of 2.0%. | 3.1% of opiate using criminal justice clients successfully completed treatment compared to a baseline of 2.3%. | For non-opiate criminal justice clients 45.8% completed compared to a baseline of 69.3% | | |
| | | | For non-opiate criminal justice clients 37.5% completed compared to a baseline of 40.0% | | | | |
| | | | available on 10th August. Performance up to May 2016 suggests opiate exits will be significantly | For non-opiate criminal justice clients 56.4% completed compared to a baseline of 69.3% | | | |

| N | No | Performance Measure | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | RAG |
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| DAMAGE 4 | 4.1 | Reduce Criminal Damage Maintain a reduction in offending. Baseline: 2,318 crimes - Three year average (2011/12 to 2013/14). 2014/15 - 2,111 crimes Reduction on baseline 2015/16 - 2,203 crimes Reduction on baseline | 528 crimes compared to 531 last year Reduction of 3 crimes (-0.6%) | 588 crimes compared to 530 last year Increase of 58 crimes (10.9%) This gives year to date of 1116 crimes, rise of 55 on last year (+5.2%) | 1,874 crimes YTD compared to 1,686 last year; an increase of 188 crimes YTD, equating to 11.2%. | | |
| CRIMINAL DA | 4.2 | Reduce the number of repeat victims of Criminal Damage. All repeat victims of damage to be reviewed by Neighbourhood INT team and look to problem solve with view to preventing further offences. (Measured by comparing number of repeat victims to previous year). 2014/15 Baseline 28 repeats Reduction on baseline – 25 repeats 2015/16 – 22 repeats Reduction on baseline 2016/17 Baseline 22 repeats | 33 repeats compared to 42 last year - based on two or more offences in rolling 12 month period. | 35 repeats compared to 38 last year - based on two or more offences in rolling 12month period. | 46 repeats for quarter 3 compared to 77 in previous period. This is based upon two or more offences in the rolling 12-month period. | | |

| 8 | No | Performance Measure | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | RAG |
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| ATED CRIME AND ASB | 5.1 | The number of ATR commencements, completions and breaches to be reported on a quarterly basis. Baseline: To be confirmed | Year end and Q1 data not yet available. The retirement of key personnel from the CRC and probation service has temporarily impacted on arrangements. | | Not available. | | |
| ALCOHOL RELA | 5.2 | Reduce the number of alcohol related crimes for those on an Alcohol Treatment Requirement (ATR) Baseline: To be confirmed | We hope to report the number of individuals subject to a ATR ASAP. ATR. Conviction rates during and after ATR will be reported after the 01/10/2016. | | Not available. | | |

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| DOMESTIC ABUSE | 6.1 | *Reduce domestic abuse related police incidents involving perpetrators engaged with Harbour interventions. Baseline: To be reviewed on a six monthly basis. | Public Health are in the process of discussing possible police concerns over the provision of prior DV incident data to the partnership for the purpose of reporting this information. | | This data is not available within the format requested in this report. | | |
| | 6.2 | Increase the number of 'repeat victims' in MARAC accessing support from Harbour *Baseline: 44% | 76% of victims and 50% of repeat victims are engaging in Harbour services | | 77% of victims and 44% of repeat victims are engaging in Harbour services | | |

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| | 6.3 | Reduce repeat victims of Domestic abuse Adopt a problem solving approach to the top 10 repeat cases currently not open to MARAC | No update provided | | Target cannot be monitored at this current time, meetings are no longer happening until a more robust and consistent approach can be sought throughout the Cleveland area. | | |
| | 6.4 | Maintain the % of those referred to IDVA service following assessment Baseline - 80% Maintain the % of those referrals who engaged in the IDVA service Baseline - 74% | No update provided | | 91 referrals made to the IDVA service in Q3 with 84 of the referrals being worked with following assessment. Number of new clients engaging with IDVA is 72 with 17 clients unable to contact and 10 clients declining any support. | | |